



## Pediatric Care Coordination

COMMUNITY OF PRACTICE  
www.mnpedcares.com

# PROJECT UPDATE

Phase 2: July 1, 2021 – June 30, 2023

ACET, Inc. continued coordinating the Pediatric Care Coordination: Community of Practice under a grant funded by the Minnesota Department of Health that was initially started in January of 2020. This program is designed to facilitate communication and collaboration among pediatric care coordinators across Minnesota to better serve children and youth with special health needs (CYSHN).

## HIGHLIGHTS

July 1, 2021 – June 30, 2023



Hosted the first Statewide Meeting on 5/12/22



Organized 6 webinars



Facilitated 6 in-person Regional Meetings



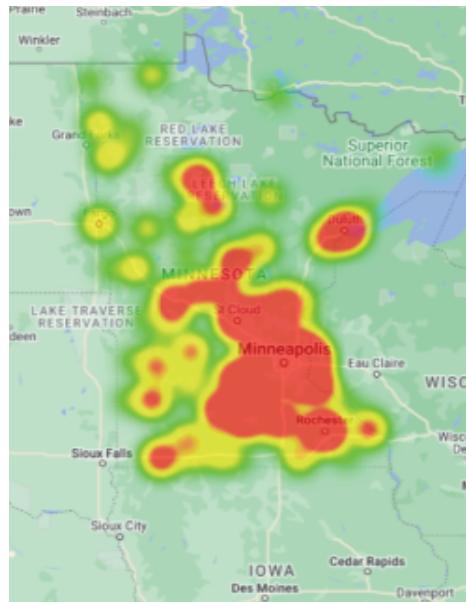
Produced 8 quarterly eNewsletters

## MEMBERS

756 total members, 316 new members since July 1, 2021

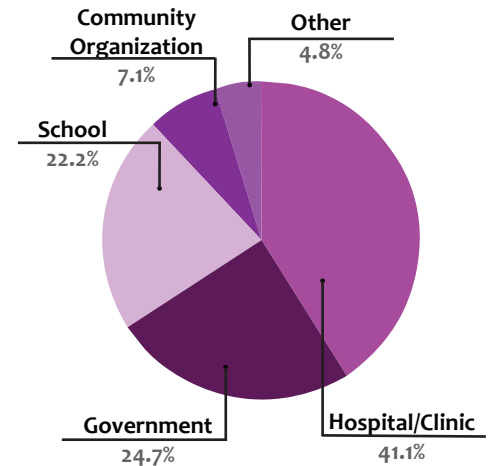
- Members joined to learn new information, utilize resources and training, feel part of a community of peers, and share their perspective and experiences with their peers.

### Distribution of membership by county



\*93 addresses and 3 out of state members not mapped

## MEMBERS BY SECTOR



*"Learning from peers and seeing things from a different viewpoint is very helpful. I have learned so much from others sharing their work!"*  
- Community of Practice member

*"No other way to connect with those doing similar work around the state."*  
- Community of Practice member

## WEBSITE: [www.mnpedcares.com](http://www.mnpedcares.com)

### Largest member growth and website traffic correlated with:

- May 2022 Statewide Meeting (59 new members, 795 unique visitors)
- March 2023 Regional Meetings (59 new members, 483 unique visitors)

**167** Organizations listed that support CYSHN and their families

**155** Materials shared

Such as toolkits, journal articles, and websites

**407** Webinars, trainings, and conferences posted

- Most events posted in a single month: 44 events (August and September 2021)
- Average of 17 events/month

## STATEWIDE MEETING 2022

"I have learned new ways to address health disparities and how to compile data in order to make changes in my clinic"  
- Statewide meeting participant

"It was nice to have an opportunity to talk with others in a variety of fields and to hear what they are experiencing"  
- Statewide meeting participant

"It inspired me to keep reaching out and connecting with community partners to better serve individuals in need"  
- Statewide meeting participant

"What an amazing program to offer to patients in need of help, support and guidance."  
- Statewide meeting participant

## WHAT'S NEXT



Quarterly webinars in 2023 and 2024



Statewide meeting in 2024



Continuation of website with resources, community organizations, and members

## STATEWIDE MEETING 2022

The statewide meeting, *Caring for ourselves, our network, and our kids: Laying the foundation for meaningful connection*, was filled with engaging expert panel discussions, exploring and practicing ways to care for themselves in a time of burnout and compassion fatigue, and sharing experiences in a peer-to-peer setting and gaining knowledge from others.

- 110 people attended virtually

**A special thank you to our sponsors:** Minnesota Behavioral Specialists, Oxboro Family Chiropractic, South Lake Pediatrics, Children's Minnesota, Child Care & Nutrition, and Premier Banks and to our partners: MNLEND and Minnesota Act Early.



Minnesota Behavioral Specialists  
Helping Children with Autism Succeed



Leadership Education in Neurodevelopmental Disabilities



## QUARTERLY eNEWS

Quarterly eNews includes upcoming and timely resources and information, editorials from members, and important updates from the Minnesota Department of Health.

Average open rate of 25% and click rate of 17%

eNews	Successfully Delivered	Opened	Clicked
Quarter 3, 2021 (July)	386	97 (25%)	9 (9%)
Quarter 4, 2021 (December)	387	98 (25%)	15 (15%)
Quarter 1, 2022 (February)	412	102 (25%)	21 (21%)
Quarter 2, 2022 (June)	492	94 (19%)	20 (21%)
Quarter 3, 2022 (September)	513	120(23%)	26 (22%)
Quarter 4, 2022 (January)	515	140(27%)	20 (14%)
Quarter 1, 2023 (March)	559	162(29%)	28 (17%)
Quarter 2, 2023 (June)	569	170(30%)	34 (20%)

# WEBINAR

*"I will provide this website and information to families who need to be connected to resources."*

- Webinar participant

*"I learned about resources available to the community and providers that I did not previously know about."*

- Webinar participant

# MEET THE TEAM

**Maggi Seybold**  
(Project Coordinator)

**Bree Zimmerman**  
(Assistant to Operations Team)

**DeResha Vaughan**  
(Planning & Research Coordinator)

**Mick Alvarez Flores**  
(Senior Graphic Design Coordinator)

**Will Hopkins**  
(Data Coordinator)

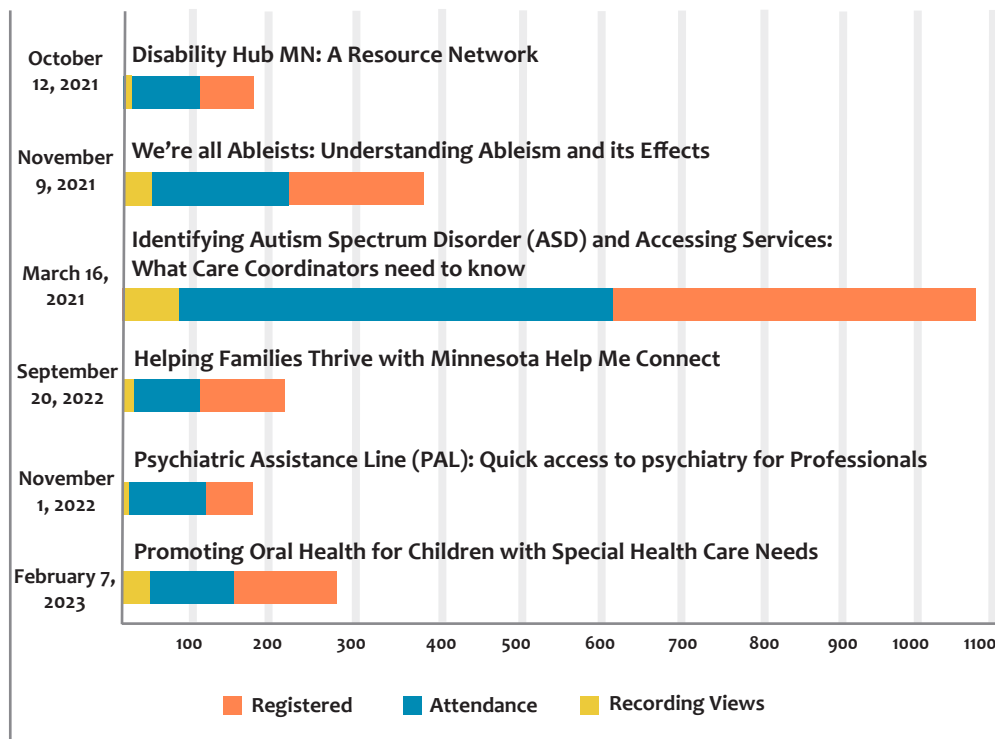
**Rachel Engh**  
(Senior Evaluation Specialist,  
Cross-sector Lead)

**Lisa Perkins Smith**  
(Department Manager, Operations &  
Strategy)

**Questions?**  
Email [info@acetinc.com](mailto:info@acetinc.com)

# QUARTERLY WEBINARS

Quarterly webinars increase knowledge of care coordination promising practices, skills needed for management of care, and access to valuable resources for people who coordinate care for children and youth with special needs and their families.



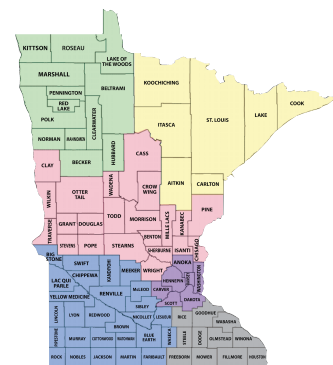
- 1664 unique registrations for webinars hosted by the Community of Practice, 1325 total participants across the 6 webinars
- Average attendance was 57% of registration
- 1354 non-members registered for webinars
- All webinar survey respondents agreed the information was presented in an easily understood way, met the objectives of the webinar, and the materials covered were relevant. Almost all (98%) strongly agreed or agreed the information presented increased their knowledge of the topic.

# REGIONAL MEETINGS 2023

During the regional meetings, hosted in-person, members learned from their peers and networked in small groups.

*"Appreciated the mix of networking and presentation. And the Humor!!!"*  
- Regional meeting participant

*"Finding all the resources from all the wonderful people that I met"*  
- Regional meeting participant



61 people attended across the 6 regional meetings